

Revolutionize Indoor Location Tracking with Juniper Mist and SOTI XSight Live View

Juniper + SOTI: Enhancing indoor location services through a seamless integration

Discover how Juniper and SOTI deliver best-in-class networking solutions powered by AI-driven automation

[Learn more →](#)

The challenge/opportunity

Real-time business operations visualization

With the growing reliance on mobile devices across industries such as retail, transportation, and healthcare, challenges like device misplacement, security risks, and operational inefficiencies are increasingly prevalent. For example:

- **Retail:** Disruptions caused by disconnected or misplaced devices directly impact brand reputation and customer satisfaction
- **Transportation and logistics:** Delivery delays and revenue loss due to damage or loss of devices
- **Healthcare:** Security vulnerabilities from misplaced devices impact patient safety and trust

Organizations need a seamless solution to address these issues, enabling real-time visibility, operational efficiency, and improved customer trust.

The capabilities you need

Optimize operations with intelligent device tracking

To overcome these challenges, you need to enable seamless operational visibility and efficiency with device location tracking and diagnostic tools.

- **Real-time asset tracking**
Maintain an up-to-date inventory and locate devices instantly within facilities.
- **Proximity-based notifications**
Alert users to nearby devices for quick recovery and enhanced productivity.
- **Automated inventory audits**
Streamline inventory management with automatic, accurate device counts.

**The answer: Juniper Mist for
SOTI XSight Live View**

Revolutionizing indoor location tracking

HPE Juniper Networking access points (APs), integrated with SOTI XSight Live View – Indoor Location, provide precise real-time device tracking, enabling organizations to optimize operations and safeguard critical assets. Together, they offer:

- **Seamless integration with floor plans** to visualize device locations in real time
- **Enhanced operational insights** to improve resource allocation and device maintenance schedules
- **Proactive issue detection** to prevent operational disruptions and mitigate risks

How it works

Location tracking in retail, logistics, and healthcare

Whether it's enhancing the retail experience, streamlining logistics, or securing healthcare environments, Juniper APs with SOTI Live View – Indoor Location empower organizations to stay connected, secure, and efficient. From preventing downtime to safeguarding sensitive data, they ensure every device is accounted for where it matters most.



Retail excellence

Smart shopping demands reliable devices. APs with Live View – Indoor Location ensure connectivity, security, and real-time issue resolution.



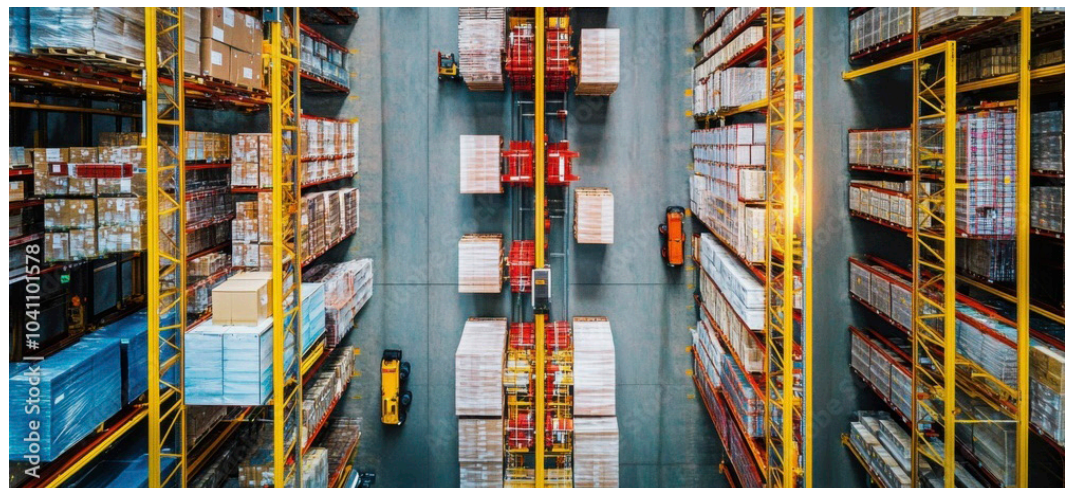
Logistics optimization

Reliable devices are crucial for logistics operations. APs with Live View – Indoor Location track location, prevent downtime, and improve handling.



Healthcare security

Healthcare digitization raises security risks. APs with Live View – Indoor Location track devices, prevent breaches, and enhance patient care.



Core features/capabilities

Indoor location tracking	Enhanced visibility of device movements Track and locate devices within large facilities in real time.
Historical rewind	Proactive issue resolution Analyze historical patterns to prevent future downtime.
Proximity alerts	Faster device recovery Notify users when close to lost devices for quick retrieval.
Automated inventory management	Improved accuracy and efficiency Conduct inventory checks automatically, reducing manual effort.
Theft prevention tools	Enhanced security Monitor and recover devices in cases of unauthorized movement.
Operational insights	Optimized resource allocation Leverage data analytics to streamline device utilization.

Solution capabilities

The combined Juniper and SOTI solution offers better operator and end user experiences. Juniper Mist™, the industry’s first AI-native networking platform delivers the most comprehensive AIOps across the entire network. In this solution, all wireless deployment, operational, and management functions are handled via the Mist Cloud, which delivers the Wi-Fi and virtual Bluetooth Low Energy (vBLE) services.

The Juniper solution includes:



Wi-Fi Assurance

Wi-Fi Assurance delivers user service levels, anomaly detection, dynamic packet capture, automated event correlation, custom policy configuration, guest WLAN access, and more.



Juniper APs

Leverage enterprise-grade access points to work in conjunction with Juniper Mist Cloud and Marvis® AI to deliver premium wireless Wi-Fi, BLE, and IoT access capabilities.



Asset location (Real-time location)

Find high-value resources such as shipping pallets, wheelchairs, security personnel, and more with real-time intelligence from Mist’s Wi-Fi and BLE infrastructure.

The SOTI solution includes:

SOTI MobiControl

SOTI MobiControl is the Enterprise Mobility Management (EMM) solution that gives organizations visibility and control over where their business-critical mobile devices are, what they're doing, how they're performing and what security or compliance risks they're facing.

SOTI XSight

Provides organizations diagnostic intelligence and support solution through tools needed to proactively fix mobile device problems faster. It provides real-time visualization of analytics-based insights to help make smarter, data-driven decisions.

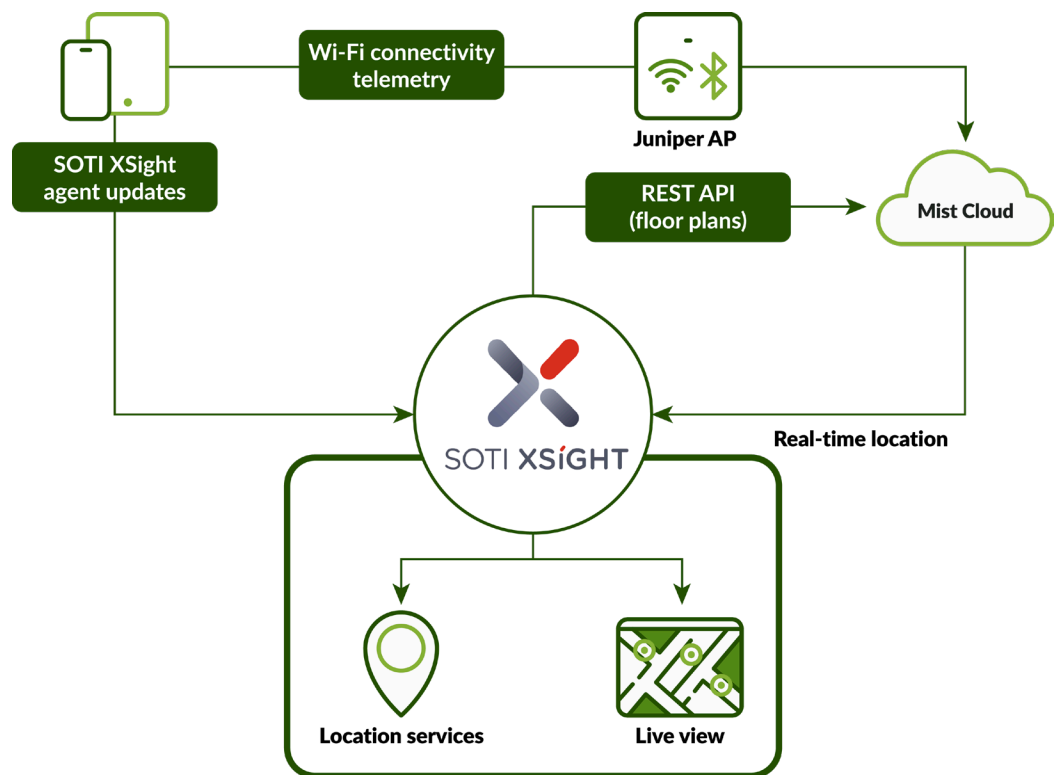


FIGURE 1 XSight Juniper integration



Transforming Operations:
iDC Logistics
Configures Devices
in Minutes with SOTI
MobiControl XS

Why Juniper and SOTI?

Our partnership advantage

HPE Juniper Networking is leading the convergence of AI and networking. Mist™, Juniper's AI-native networking platform, is purpose-built to run AI workloads and simplify IT operations, assuring exceptional and secure user and application experiences—from the edge to the data center to the cloud. Additional information can be found at juniper.net, [X](#), [LinkedIn](#), and [Facebook](#).

SOTI is a proven innovator in simplifying business mobility solutions. With advanced diagnostic intelligence, SOTI enhances operational efficiency, minimizes downtime, and empowers organizations to make smarter, data-driven decisions.

Next steps

To learn more about the Juniper Mist and SOTI XSight solution, please contact your [SOTI](#) or [Juniper Mist](#) representative or visit soti.net or www.juniper.net.

Take the next step

Connect with us

See how we help unlock new growth, powered by AI.

[Contact Jonathan Yang](#) →

[Contact Juniper](#) →

Explore more

Discover how our solutions can help you move forward.

[Explore Soti](#) →

[Explore Juniper](#) →

www.juniper.net www.soti.net

JUNIPER | **SOTI**
NETWORKS

© Copyright Juniper Networks Inc. 2025. All rights reserved. Juniper Networks, its logo, and juniper.net are trademarks of Juniper Networks Inc., registered worldwide. This information is provided "as is" without any warranty, express or implied. This document is current as of the initial date of publication and may be changed by Juniper Networks at any time. For more information on the terms for purchase and licensing of HPE Juniper Networking products and services, please visit our website at www.juniper.net/us/en/legal/notice. 3510869-001-EN October 2025