MIST WEBHOOK MONITORING SERVICE DATASHEET

Service overview

AI has transformed how campus and branch networks are deployed, managed, and operated.

Mist™ Webhook Monitoring Service, driven by the [Marvis® AI](#) engine, helps:
— Integrate Mist cloud webhooks into legacy monitoring tools

— Reduce time needed to detect and resolve issues

— Leverage existing monitoring tools

— Increase visibility of [Mist Cloud](#) information received via webhooks

Service description

Mist™ Webhook Monitoring Service gives customers access to the Juniper® Alert Format Relay software tool that receives information from Mist cloud and extracts select data that is then sent to a customer's legacy monitoring systems. Alert Format Relay converts Mist cloud alerts received via webhooks to SNMP traps and system log messages for seamless integration with existing tools.

The service is available as an annual subscription with a license to monitor alarms for up to 1,000 Mist cloud-managed devices. Customers can get multiple licenses for a larger installed base. The service provides customers with installation, configuration, and support for Juniper Alert Format Relay for the duration of the service subscription term.
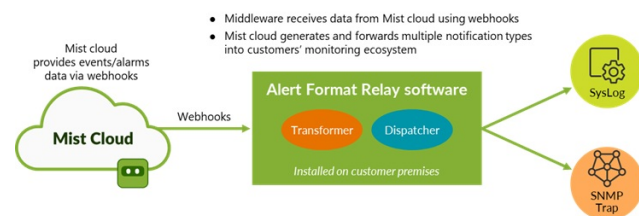

Figure 1: Mist cloud alert monitoring use case

Table 1: Mist Webhook Monitoring Service features and benefits

Features	Description	Benefits
Installation and configuration	Support for installation of Juniper Alert Format Relay on customer-provided server and host software environment	Improved overall monitoring and operations when using legacy monitoring tools by integrating Mist cloud alerts
Monitoring Mist cloud alarms	Monitor Mist cloud webhooks and convert selected alarms to defined alternate formats, such as SNMP traps and syslog messages	Improved overall monitoring and operations when using legacy monitoring tools by integrating Mist cloud alerts
Support	Support tool functionality and address any issues during subscription term	Service availability optimized by best resolution of issues with Juniper Alert Format Relay

Additional Juniper services options

As leaders in data center networking, Juniper services experts are uniquely qualified to assist you in designing, implementing, and optimizing network solutions. The following consulting and services are also available to help you with your AI-native campus and branch solution adoption and operations:

- [Juniper AI Accelerate Services](#)
- [Juniper Campus and Branch Deployment Service](#)

Juniper training options

Network engineers automating their networks with Juniper campus and branch cloud services should consider registering for training courses through our Learning Portal.

Engineers will learn the foundational knowledge required to work with the Juniper wireless, wired, and WAN products and manage networks with Juniper campus and branch cloud services. Alternatively, the All-Access Training Pass provides access to every Juniper instructor-led or on-demand (self-paced) training course for a full year at one low price.

Juniper service and support

Juniper ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit https://www.juniper.net/us/en/services.html.

Ordering information

The services are offered for a minimum of a three-month duration and can be extended monthly. To order Mist Webhooks Monitoring Service, or for additional information, contact your Juniper Account Manager.

For additional details such as scope, deliverables, eligibility, and exclusions, please visit: https://support.juniper.net/support/guidelines/.

Exclusion

The scope of this service is for Mist Webhooks Monitoring Service only and does not include any custom automation, scripting, or API integration. The service does not provide any assistance with third-party products and solutions. If you require additional services, please contact your Juniper Account Manager.

About Juniper Networks

Juniper Networks is leading the convergence of AI and networking. Mist™, Juniper's AI-native networking platform, is purpose-built to run AI workloads and simplify IT operations, assuring exceptional and secure user and application experiences—from the edge to the data center to the cloud. Additional information can be found at www.juniper.net, X, LinkedIn, and Facebook.

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