

## Services overview

With Juniper Routing Director software, you can dramatically increase operational efficiency and enable superior experiences for end users and operators alike

Juniper Routing Director
Deployment Services help you
realize value faster from Routing
Director's productivity and
performance improvements.
These services deliver access to
experts with broad product
knowledge and highly focused
technical skills relevant to your
network profile and operating
requirements. Services are
focused on use case enablement
and designed to get you up and
running with minimal overhead
and impact to engineering and
operations teams.

Our experts work with you to develop a results-oriented plan to deliver real outcomes as soon as possible and provide project planning to set expectations and manage scheduling and dependencies.

# JUNIPER ROUTING DIRECTOR DEPLOYMENT SERVICES DATASHEET

### Services description

Juniper® Routing Director Deployment Services provide a fast track to enabling business outcomes for enterprises, cloud providers, and <u>service providers</u>. The services are available in two variants, plus one optional add-on:

- Juniper Routing Director Base Deployment Service (base use cases enablement)
- Juniper Routing Director Premium Deployment Service (base use cases and service orchestration enablement)
- Routing Active Testing Enablement (optional add-on)

All services are delivered remotely and aid with design, deployment, and accelerated rollout activities, ensuring customers maximize Routing Director's benefits.

The services empower you at every stage of implementation, including prerequisites for use cases enablement with network implementation planning, device and interface profiles creation, device management, overall workflow testing and validation, and tailoring of predefined service designs to match your unique requirements.

Activities/Tasks	Description	Features and Benefits
Solution design workshop	Juniper conducts a requirements review workshop to interactively discuss the technical aspects of the solution and supported features     It includes a high-level discussion of the architecture, implementation, and recommended deployment approach	Alignment on design details, project scope, and expectations  Accelerated solution adoption based on valuable insights regarding the network  Detailed technical design document comprised of solution architecture, system and connectivity requirements, platform installation process, and features configuration
Design validation testing	<ul> <li>Create lab document detailing setup</li> <li>Execute planned tests for use cases validation</li> <li>Follow by reviewing test results against agreed acceptance criteria and appropriate issue resolution</li> </ul>	Ensure that the desired capabilities are in place and working as intended
Software deployment and configuration	Juniper will deploy Routing Director software, onboard up to 10 new Juniper network devices and configure the software for base use cases:  Device onboarding  Device management  Observability  Trust  Service orchestration enablement (included only in Premium Deployment Service) with tailoring for up to two (2) predefined Service Designs already existing in Routing Director	Applies a process-driven approach to ensure accurate installation and functioning of Routing Director software

Activities/Tasks	Description	Features and Benefits
Knowledge Transfer Workshop (KTW)	Detailed information about Routing Director solution and use cases workflows, including:  Routing Director use cases overview and design key features  Routing Director configuration and administration basics  Routing Director deployed solution, as described in solution design document  Greenfield and brownfield devices onboarding process  Routing Director upgrading and troubleshooting	<ul> <li>Accelerates infrastructure availability and employee readiness for improved operational efficiencies</li> <li>Covers exactly how the solution has been configured and how it can be extended further</li> <li>Helps the customer gain better understanding of the network visibility and insights provided by Routing Director:         <ul> <li>Telemetry and Routing Active Testing analytics</li> <li>Network trust score, compliance, vulnerabilities, integrity</li> </ul> </li> </ul>
Routing Active Testing use case enablement add-on	<ul> <li>Deployment of up to 20 test agents</li> <li>Creation of up to two (2) use cases with monitor/test templates</li> <li>Configuration of alerts</li> </ul>	<ul> <li>Maximize the value of Routing Active Testing to validate and test your network</li> <li>Tailor the solution to meet customer needs and help maintain the network in a continuously high-quality state</li> </ul>

#### How to order

To order Juniper Routing Director Deployment Services, or for additional information, contact your Juniper Account Manager. For additional details, such as scope, deliverables, eligibility, and exclusions, please refer to the corresponding Service Description Documents: <a href="https://support.juniper.net/support/guidelines/">https://support.juniper.net/support/guidelines/</a>

#### Exclusion

The scope of these services is for Juniper Routing Director Deployment Services only and does not include any custom automation, scripting, or API integration. The services do not provide any assistance with third-party products or solutions. If you require additional services, please contact your Juniper Account Manager.

# **About Juniper Global Services**

Juniper Global Services offers an evolving lifecycle suite of services that align Al with people, process, and technology to accelerate time to value and de-risk network investments. Through insights, automation, and a range of services, Juniper provides assured assistance and advantages across the entire services portfolio.

## **About Juniper Networks**

Juniper Networks is leading the convergence of Al and networking. Mist", Juniper's Al-native networking platform, is purpose built to run Al workloads and simplify IT operations, assuring exceptional and secure user and application experience—from the edge to the data center to the cloud. Additional information can be found at juniper.net, X, LinkedIn, and Facebook.

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1000795-002-EN June 2025 2